

**CSA7 Customer Advisory Committee**  
**Sept 27, 2025, 64th meeting**  
**By videoconference**

**Meeting called to order at 11:03 am**

Committee: Cyrus Yocum, Eric Black, Eva Knodt, Heather McAvoy, Joanne Lehner, Patricia O'Neal,  
Terry Adams

County: Krzysztof Lisaj, Neli Avramova

Public: Ann McMillan (joined at 12:15 pm)

Announcements: introductions were made all around as this was Neli's first meeting

- 1) June quarterly meeting minutes: Heather moved to approve, Eric seconded, all in favor.
- 2) May, June, July budgets: Krzysztof reviewed the budgets. He will be checking on how much it costs for the staff to prepare for these meetings. Are special reports for this meeting adding value or can we use existing documents? The Rural Community Assistance Corporation will be helping them look at the rate structure which could increase in 2026 after the current round of rate increases expires.
- 3) Fourth Quarter Capital Improvement Expense Report: This report may still be relevant, but is it worth the expense for the staff to produce it? Do they already monitor this internally?
- 4) County Funded Capital Expense Report: The new estimate to complete the infrastructure buildout is eight million dollars, which is four million dollars more than the previous estimate. The County is looking for grants. The Resource Conservation District is one possibility; they may require a water audit. The County is planning to install smart meters, which will help monitor water usage in more detail.
- 5) Capital Improvement Schedule: Twelve properties will need new connections and meters with the new distribution system. Estimates for the cost for each of the twelve customers were prepared. Customers can contract with the County contractors at the time of installation of the larger system or hire their own contractor.
- 6) Compliance: Bracewell is running the storage tank aeration by hand because the automatic system does not keep the TTHM's in compliance. Electricians have tried repeatedly to determine the problem without success, but the County will keep working to find a solution. We remain in compliance with the manual operation of the system.
- 7) LAFCO Municipal Service Review: Members of the committee have submitted their comments. Heather will edit the final document. The Zoom workshop with LAFCO will be on Oct. 7 at 6:30 PM but we have until Oct. 20<sup>th</sup> to finalize the document. The purpose of the meeting on the 7<sup>th</sup> is not clear and Patricia will be asking them about it and about how the

feedback they receive from us will be included in the final document.

- 8) Service extension to downtown La Honda: Charlie Catana was invited to this meeting but is not attending. Krzysztof says that the process would involve going through the supervisor's office, applying to the Planning Department, and getting clearance from CalTrans; all of which would take about three years. In addition, it would adversely impact water pressure on Memory Lane. The issue of the water rights of other landowners on La Honda Creek would be challenging to work through. At a minimum we need Charlie to come to us and say he can get the water rights he needs.

Krzysztof was asked about installing fire hydrants in the new distribution lines. He said that there would be increased costs to install them, there is not sufficient pressure in the system, and there are security issues of water theft or draining the system if a hydrant is damaged.

The process of metering and apportioning water drawn from Alpine and La Honda Creeks has not been addressed. Patricia will discuss this with the Watermaster.

Neli, Terry, and Eva left the meeting at 1:00 pm.

- 9) Public Comment: Ann is concerned about the costs to some homeowners of connecting the new system. Krzysztof says that there will be discussions with each homeowner.

Eric moved to adjourn; Heather seconded. All approved. Meeting adjourned at 1:05 PM.

Minutes by Cyrus Yocum